

## 22. How can I stop my paper statements?

You can change whether you receive paper statements or not in Westpac One® online banking. By turning paper statements off you'll no longer receive statements for your everyday and savings accounts. These documents will still be available online.

### How to turn off paper statements:

1. Once logged in to Westpac One, select '**Profile**' (top right on a computer and on the app under the top left menu)
2. Click '**Contact Preferences**'
3. To turn off statements for all your accounts, select the switch at the top of the list
4. To turn off statements for just some of your accounts, select the switch next to the appropriate account
5. Click '**Confirm**'.