

27. How do I download my tax certificates?

Tax Certificates are produced for customers who have earned credit interest in the last tax year and are available to download through Westpac One® online banking. You can access certificates for accounts that you are the owner of (i.e. accounts in your name). Here's how:

1. Login to Westpac One online banking
2. Select '**Profile**' (top right on a computer and on the app under the top left menu)
3. Under Profile, select '**Tax Certificates**' at the bottom of the menu
4. In the drop down for '**Year ended**' choose which financial year you want to view the tax certificate for
5. Select the document
6. Select the download button to save or print the document.

Please note:

- Tax Certificates for Organisation accounts are not available via your personal Westpac One login (they are available if you have a login in your Organisation's name)
- Tax Certificates for accounts you are a signatory on but are not the account owner are also not available.