Additional Information

In some situations, we are required by law to ask you for additional information about your source of funds or wealth before opening your account. This means that we need to understand how you have obtained or generated your wealth, and collect documentation from you to verify that information. In most cases you will need to bring the original documents into branch with you.

To make the process as easy as possible, here are some examples of documents you may need to provide so that we can open your account:

Source of funds or wealth	Verification documents
Salary and wages	**One** of the following: – last three payslips or bank statements showing last three salary or wage payments – employment contract – IRD tax statement
Business income	**One** of the following: – most recent financial statements on the letter head of or signed by the accountant who prepared them – business plan (for a start up business)
Rental income	– Proof of ownership of property **AND** one of the following: – tenancy agreement between customer and tenant(s) – bank statements showing last three rental payments
Other	Please contact us to discuss what documents may be required.

If you are unable to provide any of the above, or go into a branch with your original identification documents, call us on 0800 400 600 to discuss your options.

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