



## **CHATTER RULES**

The Westpac Chatter platform (Chatter) is provided by Westpac New Zealand Limited (Westpac, we, us) to facilitate communication between Mortgage Advisers and our Third Party Banking team.

We value contributions to Chatter and welcome you sharing your ideas, thoughts and views. To help ensure a safe and friendly community, these Chatter Rules apply to all comments, images, videos, documents and other contributions (Contributions) made on Chatter.

By registering to use Chatter and/or posting any Contribution on Chatter, you will be deemed to have accepted these Chatter Rules and to have agreed to abide by them at all times.

The Chatter Rules (as amended from time to time), supplement and form part of Westpac's Website Terms of Use available at [www.westpac.co.nz](http://www.westpac.co.nz). The Chatter Rules will be saved in the Portal Library and may be amended from time to time. We suggest you review the Chatter Rules regularly to make sure that you're aware of any changes. If you believe that a Contribution breaches the Chatter Rules, please notify us immediately by clicking on the "flag as inappropriate" button next to the Contribution.

Westpac reserves the right (but has no obligation) to review, not use, edit, remove or delete any Contributions posted on the Chatter in breach of these Chatter Rules and to block anyone who violates them repeatedly.

### **1. Maintain Confidentiality**

Never post any customer information on Chatter or anything that could personally identify an individual, including their name, address, account number(s) or loan information.

### **2. Respect Others**

Never post comments that are abusive of or offensive to another person. That includes racist, sexist, homophobic, denigrating, sexually abusive or similar language or innuendo. Contributions that contain profanities, nudity, excessive violence, or sexual acts or references may be removed if they are brought to our attention. Do not post any Contributions that might be harassing, defamatory, abusive, threatening or offensive to others.

### **3. Be Honest**

Only post your own original Contributions. Do not impersonate another person or organisation, or claim anyone else's work as your own.

### **4. Be Lawful**

Never post messages that contain defamatory, obscene, pornographic, discriminatory or otherwise illegal material, or that provide links to such material. This includes content that infringes the intellectual property rights of a third party or breaches a court order.

### **5. Don't Spam**

Don't post the same contribution multiple times, in multiple forums, or use Chatter as a forum in which to post advertisements or other commercial messages. We'll remove Contributions that are repetitively posted, or that solicit sales for personal, commercial or political gain.

### **6. Take Responsibility**

You are responsible for the comments you post on Chatter. Contributions posted on Chatter do not necessarily reflect the opinions of Westpac, are in no way endorsed by Westpac and Westpac does not confirm their accuracy. Westpac expressly excludes liability for any loss or damage arising from the use of Chatter by anyone in breach of these Chatter Rules, regardless of any moderation activities or otherwise.

Note that by using Chatter you grant to Westpac the right to use all posted Contributions in any manner and/or media without any legal or monetary obligation to the author.