

Acceptable verification documents – related parties

The table below outlines documents that are acceptable to Westpac New Zealand Limited (Westpac)¹ for individual verification purposes. This list is only a guide and is by no means exhaustive; if you are unable to provide a document listed below we encourage you to talk to your Relationship Manager. Please note that Westpac will not open accounts for new customers without verification documentation being provided.

If your mail is currently being sent to a PO Box, you may need to consider having an acceptable address verification document sent to your residential address as a one off. The only time we may accept a document sent to a PO Box as address verification is if your residential address is included as the supply address on a utility bill or rates notice.

All identity verification documents must be current, except a NZ or overseas passport, which can have expired within the last two years. Passports should include the passport holder's signature. .

Address verification documents must be addressed to you personally (or to joint names, of which yours is one) and dated. Acceptable date ranges vary depending on the type of document.

Identity verification documents	Address verification documents
NZ passport Can be current or expired within the last 2 years and must be signed	Utility bill For power, water, gas, fixed phone, internet or satellite TV services and dated within the last 12 months
NZ Drivers Licence Must be current and able to be verified electronically by Westpac	Statement from another financial institution Must be dated within the last 12 months
NZ Firearms Licence Must be current	Council rates notice Dated within the last 12 months
NZ Certificate of Identity	Insurance policy document Dated within the last 12 months
Overseas passport Can be current or expired within the last 2 years and must be signed	Correspondence from a Government Agency Must contain name, address, and reference number and be dated within the last 12 months
Overseas National Identity Card Must be current and shows an expiry date	NZ or overseas driver licence Must be current
NZ Refugee Travel Document	Unexpired rental or tenancy agreement Must be a current agreement and dated within the last 12 months
NZ Emergency Travel Document	

All verification documentation **must** be either sighted by a Westpac employee, meaning the original documents are taken into a branch, or certified as being a true copy of the original by a trusted referee.

The Amended Identify Verification Code of Practice determines who is considered a trusted referee and provides instruction on what must be included in the wording of the certification. Please refer to 'Customer AML brochure Part 3 - Certification of verification documents' for more information.

¹ Notwithstanding anything contained in this brochure, or any document referred to in this brochure, Westpac, in its sole discretion, reserves the right to accept or reject any document it deems fit.

