

6. How do I register and activate my Westpac One® online banking account?

To start using Westpac One® online banking, you will first need to register to receive an online banking Customer ID, then you will be ready to log in and start banking on the go.

Step 1 – Choose how you would like to register:

- Call us on **0800 400 600** and press ‘7’ to be transferred to one of our dedicated team members. We’ll get you sorted over the phone
- Call +64 9 912 8000 if you’re overseas (international toll charges apply)
- Visit your local branch

Step 2 – Login:

- As soon as you’re registered you can start using Westpac One on desktop and on mobile.
- If you’re on a computer, visit www.westpac.co.nz and click ‘**Login**’ in the top right hand corner of the web page
- If you’re on a smartphone or tablet, download the Westpac One online banking app for free:
 - > From an iPhone or iPad, visit the App Store
 - > From an Android phone or tablet, visit Google Play
- From here, simply enter your Customer ID number and password and follow the prompts to set up your Westpac One profile

Step 3 – Learn how to use.

- We’ve created a suite of online banking guides and tools to help you make the most of Westpac One.
- We also have a Westpac One demo site where you can practice your banking tasks with pretend accounts and monopoly money.

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