

3. How do I reset my Westpac One® online banking password?

You can reset your Westpac One® online banking password in the app or on the browser. Follow these simple steps:

1. At the login page, click on the '**Forgot your password**' link
2. Enter your customer ID or username and your registered mobile number.
3. Your temporary password will be sent to your registered mobile number
4. Enter your temporary password that was sent to your registered mobile number.
5. Choose a new password.
6. You will be logged into Westpac One.