

# Change requests

## **How to request changes to your Westpac One Business® account.**

To make changes to your Westpac One Business account such as, user permissions and authorisation instructions, please complete the Westpac One Business Change Request form and email it to **client\_services@westpac.co.nz**. Alternatively, please call us on 0800 00 99 11 and we'll assist you through the process.

## **Resetting your password.**

It is not currently possible to reset your password online for Westpac One Business, please contact us on **0800 00 99 11**. We will assist you through this process.