

# Sleeping beauty is awake

## Tourism sector update

- **The tourism sector has been in the doldrums for most of the last ten years.**
- **Its share of output and employment has fallen as key markets have entered decline and the financial crisis has hit spending on luxuries like travel.**
- **However, 2013 has started buoyantly for the sector.**
- **We expect this upturn to continue over 2013 and 2014, particularly as the Chinese market grows, other traditional markets stabilise and Christchurch reopens for business.**

### Summary

After being in the doldrums for most of the last 10 years, we expect the tourism sector to go through a cyclical upturn over the remainder of 2013 and through 2014. At the same time, the structural lift in Chinese visitor arrivals will continue to shape the industry.

This cyclical upturn will come as Christchurch re-opens for business and the fear factor from the earthquakes continues to subside. Also, we expect the US market will build on recent improvements while the UK and German markets will continue to stabilise. On the flipside, growth in the Australian market may weaken as Australian economic growth eases and the New Zealand dollar rises against its Australian counterpart.

Overlaying all of these cyclical developments is the powerful trend increase in arrivals from China. Arrivals from China increased by nearly 50,000 in the most recent year. Airline capacity and other factors permitting, we expect a similar increase over the year ahead.

### Tourism Quick Facts

Tourism value added (March 2012 year)	
Direct	\$6.2 billion
Direct and indirect	\$12.4 billion
As a share of GDP (direct and indirect)	8.60%
As a share of GDP (March 2002 year)	9.70%
Employment (as at March 2012)	
Direct (FTEs)	120,000
Direct and indirect (FTEs)	187,000
As a share of total employment	9.60%
As a share of total employment (March 2002)	10.30%
Markets	
Largest (by arrivals, by spend)	Australia, (45%, 30%)
Fastest growing (change in arrivals in the year to July 2013)	China, (up 49,000 or 27%)
Fastest falling (change in arrivals in the year to July 2013)	UK, (down 22,000 or 10%)

Source: Statistics NZ

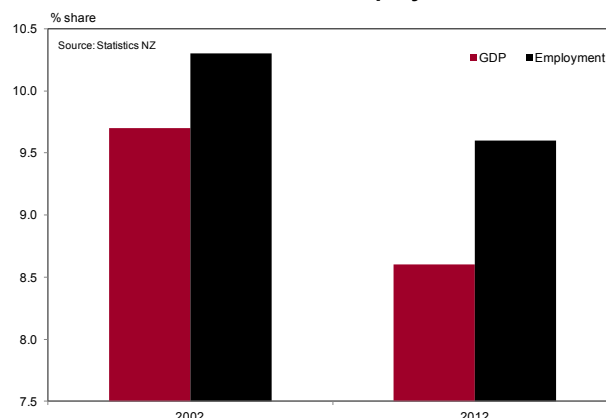
This bulletin provides a snapshot of the New Zealand tourism industry. In particular, we explore its performance over the last ten years and its prospects for 2013 and 2014. We also limit our analysis largely to visitor arrivals rather than spending per arrival.

For information on the long-term outlook and analysis on visitor spending, we recommend the New Zealand tourism outlook authored by NZIER on behalf of the Ministry of Business, Innovation and Employment.<sup>1</sup>

### Tourism has been in the doldrums...

The tourism industry has been in the doldrums over the last decade. Since 2002, the sector's share of GDP and employment have both fallen.

### Tourism's share of GDP and employment

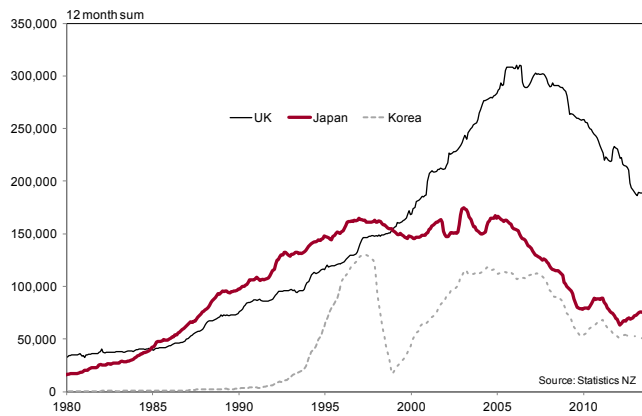


Key to these falls have been the declines in the Japanese, UK and Korean tourist markets. Arrivals from Japan stagnated in 1996 following the stagnation in its economy. Outright decline in Japanese arrivals began in 2004, with annual arrivals currently running at half 2004 level. Korean arrivals stagnated in 2003 with outright decline starting in 2007. Similar to Japan, current annual arrivals are roughly half their peak (2007) level.

The financial crisis has hit the UK market hard. The number of arrivals has seen dramatic change over the last ten years. Between 1998 and 2006 annual arrivals more than doubled from 150,000 to around 310,000. Since then, the decline has been similarly steep, with annual arrivals now at 190,000 or a 120,000 decline.

<sup>1</sup> <http://www.med.govt.nz/sectors-industries/tourism/tourism-research-data/forecasts/2013-2019-forecasts>

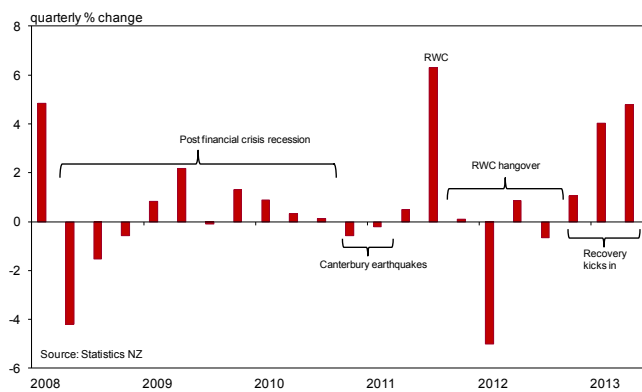
### International Visitor Arrivals - Selected Countries



### ...with the Canterbury earthquakes compounding the impact of the Financial crisis

The Canterbury earthquakes compounded the impact of the Financial crisis on the sector. In both the December 2010 and March 2011 quarters, tourist arrivals declined (by 0.6% and 0.2%) after having increased over the four quarters prior.

### Seasonally adjusted international visitor arrivals

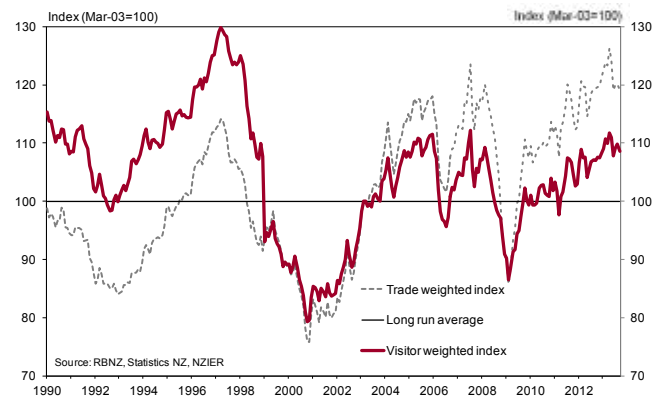


### The currency has also been a drag on the sector...

The New Zealand dollar has also been a headwind for the sector. For most of the last ten years, the currency has traded above average against the currencies of both our major trading partner and our tourism markets.

However, the strength of the Australian economy saw the Australian dollar rise against the New Zealand dollar in recent years. This boosted the number of Australian tourists arriving in New Zealand. In fact, the chart shows that taking the size of the Australian tourism market and the strength of Australian dollar into account, the high currency has been less of a drag on the tourism sector than it has been for the wider export sector.<sup>2</sup>

### New Zealand Dollar Index



### Canterbury is open for business

The Canterbury earthquakes knocked out a large chunk of the region’s accommodation capacity. Guest nights in Canterbury were at one stage over 40% lower than in the year before the earthquakes. This lower capacity was compounded by tourism operators being unwilling to book tours for the 2012/13 summer because they were uncertain that accommodation would come back online in time.

However, rooms are now ready and more are on the way. Plus the welcome mat for tourists is back out. At the same time, the fear factor around the earthquakes is diminishing.

Accordingly, Canterbury guest nights are improving. Through the middle of this year, guest nights have been around 27% below pre-earthquake level and are growing at 25% annually compared to 10% in the rest of the country.

With around 600 hotel or apartment rooms coming online over 2013, the number of guest nights is rapidly heading back to pre-earthquake levels. Using a (lower) pre earthquake occupancy rate, we expect that by this time next year guest nights will be around 10% less than the pre-earthquake level. And by the end of 2014, the number of guest nights may in fact go close to equalling pre-earthquake levels.

### Christchurch Accommodation

Accommodation	Number of rooms
<b>Re-opened in 2013</b>	
Rendezvous Hotel	171
Quest Serviced Apartments	77
Chateau on the Park	80
Novotel	144
<b>Re-opening soon</b>	
Latimer Hotel	125
<b>2013 Total</b>	<b>597</b>

Source: CERA

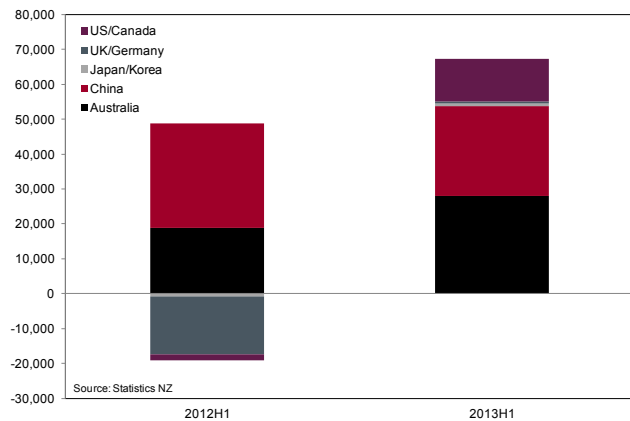
<sup>2</sup> The New Zealand dollar trade-weighted index weights exchange rates by shares of goods traded with New Zealand and shares of world GDP. Effectively this is the exchange rate facing the goods trade sector. The visitor-weighted index weights exchange rates by visitor arrival shares, giving the effective exchange rate facing the tourism sector.

### Overall, arrivals have turned a corner

2013 arrivals have got off to a rollicking start. March quarter arrivals picked up 4% and then jumped a further 4.8% in the June quarter.

Moreover, arrivals from all of the main markets increased or held their own in the first half 2013 compared to the first half of 2012. In particular, this represents a major turnaround for the UK and Germany and for North American markets.

### Change in International Visitor Arrivals



### The US market is growing again, while the UK and German markets have bottomed

In the first six months of 2013, the number of US arrivals is up around 12,000 compared to the same six months a year ago. This increase coincides with improving sentiment in the US economy.

While the jury is out on the pace US growth over the remainder of 2013 and into 2014, most agree that an economic recovery is in place. As a result, we expect more of the same from the US tourist market – it will continue to grow over 2013 and 2014, and it remains only a question of by how much.

The European economy is stabilising. June quarter GDP rose 0.3% after six consecutive quarterly declines. The UK economy lifted 0.8% over the same period to be 1.6% higher than a year ago.

Tourist arrivals from the UK and Germany have also turned a corner. In the first six months of 2013 they rose nearly 600 compared to the first six months of 2012. Not a shabby effort considering the first six months of 2012 were nearly 17,000 lower than the same period in 2011.

While risks remain to the outlook for the European economy, the worst may have past for the UK. As a result, we expect arrivals from these markets to improve. We won't necessarily see any growth. Rather, arrivals may stabilise at current levels.

### The structural lift in Chinese arrivals will continue

The Chinese market is charging ahead. In the year to June 2013, the number of arrivals grew by just under 50,000 or over 25%.

Strictly speaking, the Chinese economy is in a cyclical slowdown. We expect GDP growth to slow to 7.4% and 7.1% in 2013 and 2014 from 7.7% recorded in 2012.

The long-run prospects for the Chinese market remain strong, however, and should swamp any cyclical slowdown. With the number of Chinese middle class expected to more than double by 2020, growth in this market has a long way to run.

Moreover, while overall Chinese economic growth is slowing, consumption's share of the economy is expected to grow at the expense of investment and exports. This will increase demand for not only New Zealand's food exports, but for tourism as well.

### However, growth in the Australian market should slow

The Australian economy is slowing. We expect 2.5% and 2.3% growth in 2013 and 2014, which is below the long run average of 3.2%

Also, the Australian economy is slowing at a time when the New Zealand economy is picking up pace. This has implications for the exchange rate – we expect the New Zealand dollar to strengthen against its Australian counterpart over 2013 and to maintain that strength over most of 2014.

Overall, this should put a damper on Australian visitor arrivals. But the market should still grow modestly as travel to New Zealand is short-haul and often for visiting friends and family. This large part of the Australian market is less sensitive to changing economic fortunes.

### Sleeping beauty is awake

The sector has faced many headwinds over the last decade. However, it appears that a number of positive factors are coming together at this time. While the sector remains vulnerable to shocks, all in all, we expect the recent revival in tourist arrivals to continue over 2013 and 2014.

### Nathan Penny

Economist

## Westpac economics team contact details

**Dominick Stephens**, Chief Economist  
+64 9 336 5671

**Michael Gordon**, Senior Economist  
+64 9 336 5670

**Felix Delbrück**, Senior Economist  
+64 9 336 5668

Any questions email:  
economics@westpac.co.nz

For email address changes contact:  
WNZRResearch@westpac.co.nz

## Disclaimer

**Things you should know:** Each time someone visits our site, data is captured so that we can accurately evaluate the quality of our content and make improvements for you. We may at times use technology to capture data about you to help us to better understand you and your needs, including potentially for the purposes of assessing your individual reading habits and interests to allow us to provide suggestions regarding other reading material which may be suitable for you.

If you are located in Australia, this material and access to this website is provided to you solely for your own use and in your own capacity as a wholesale client of Westpac Institutional Bank being a division of Westpac Banking Corporation ABN 33 007 457 141 AFSL 233714 ('Westpac'). If you are located outside of Australia, this material and access to this website is provided to you as outlined below.

This material and this website contain general commentary only and does not constitute investment advice. Certain types of transactions, including those involving futures, options and high yield securities give rise to substantial risk and are not suitable for all investors. We recommend that you seek your own independent legal or financial advice before proceeding with any investment decision. This information has been prepared without taking account of your objectives, financial situation or needs. This material and this website may contain material provided by third parties. While such material is published with the necessary permission none of Westpac or its related entities accepts any responsibility for the accuracy or completeness of any such material. Although we have made every effort to ensure the information is free from error, none of Westpac or its related entities warrants the accuracy, adequacy or completeness of the information, or otherwise endorses it in any way. Except where contrary to law, Westpac and its related entities intend by this notice to exclude liability for the information. The information is subject to change without notice and none of Westpac or its related entities is under any obligation to update the information or correct any inaccuracy which may become apparent at a later date. The information contained in this material and this website does not constitute an offer, a solicitation of an offer, or an inducement to subscribe for, purchase or sell any financial instrument or to enter a legally binding contract. Past performance is not a reliable indicator of future performance. The forecasts given in this material and this website are predictive in character. Whilst every effort has been taken to ensure that the assumptions on which the forecasts are based are reasonable, the forecasts may be affected by incorrect assumptions or by known or unknown risks and uncertainties. The ultimate outcomes may differ substantially from these forecasts.

Transactions involving carbon give rise to substantial risk (including regulatory risk) and are not suitable for all investors. We recommend that you seek your own independent legal or financial advice before proceeding with any investment decision. This information has been prepared without taking account of your objectives, financial situation or needs. Statements setting out a concise description of the characteristics of carbon units, Australian carbon credit units and eligible international emissions units (respectively) are available at [www.cleanenergyregulator.gov.au](http://www.cleanenergyregulator.gov.au) as mentioned in section 202 of the Clean Energy Act 2011, section 162 of the Carbon Credits (Carbon Farming Initiative) Act 2011 and section 61 of the Australian National Registry of Emissions Units Act 2011. You should consider each such statement in deciding whether to acquire, or to continue to hold, any carbon unit, Australian carbon credit unit or eligible international emissions unit.

### **Additional information if you are located outside of Australia**

**New Zealand:** The current disclosure statement for the New Zealand division of Westpac Banking Corporation ABN 33 007 457 141 or Westpac New Zealand Limited can be obtained at the internet address [www.westpac.co.nz](http://www.westpac.co.nz). Westpac Institutional Bank products and services are provided by either Westpac Banking Corporation ABN 33 007 457 141 incorporated in Australia (New Zealand division) or Westpac New Zealand Limited. For further information please refer to the Product Disclosure Statement (available from your Relationship Manager) for any product for which a Product Disclosure Statement is required, or applicable customer agreement. Download the Westpac NZ QFE Group Financial Advisers Act 2008 Disclosure Statement at [www.westpac.co.nz](http://www.westpac.co.nz).

**China, Hong Kong, Singapore and India:** Westpac Singapore Branch holds a wholesale banking licence and is subject to supervision by the Monetary Authority of Singapore. Westpac Hong Kong Branch holds a banking license and is subject to supervision by the Hong Kong Monetary Authority. Westpac Hong Kong branch also holds a license issued by the Hong Kong Securities and Futures Commission (SFC) for Type 1 and Type 4 regulated activity.

**Disclaimer continued overleaf.**

## Disclaimer continued

Westpac Shanghai and Beijing Branches hold banking licenses and are subject to supervision by the China Banking Regulatory Commission (CBRC). Westpac Mumbai Branch holds a banking license from Reserve Bank of India (RBI) and subject to regulation and supervision by the RBI.

**U.K.:** Westpac Banking Corporation is registered in England as a branch (branch number BR000106), and is authorised and regulated by the Australian Prudential Regulatory Authority in Australia. WBC is authorised in the United Kingdom by the Prudential Regulation Authority. WBC is subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority in the United Kingdom. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request. Westpac Europe Limited is a company registered in England (number 05660023) and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. This material and this website and any information contained therein is directed at a) persons who have professional experience in matters relating to investments falling within Article 19(1) of the Financial Services Act 2000 (Financial Promotion) Order 2005 or (b) high net worth entities, and other persons to whom it may otherwise be lawfully communicated, falling within Article 49(1) of the Order (all such persons together being referred to as “relevant persons”). The investments to which this material and this website relates are only available to and any invitation, offer or agreement to subscribe, purchase or otherwise acquire such investments will be engaged in only with, relevant persons. Any person who is not a relevant person should not act or rely upon this material and this website or any of its contents. In the same way, the information contained in this material and this website is intended for “eligible counterparties” and “professional clients” as defined by the rules of the Financial Services Authority and is not intended for “retail clients”. With this in mind, Westpac expressly prohibits you from passing on the information in this material and this website to any third party. In particular this material and this website, website content and, in each case, any copies thereof may not be taken, transmitted or distributed, directly or indirectly into any restricted jurisdiction.

**U.S.:** Westpac operates in the United States of America as a federally licensed branch, regulated by the Office of the Comptroller of the Currency. Westpac is also registered with the US Commodity Futures Trading Commission (“CFTC”) as a Swap Dealer, but is neither registered as, or affiliated with, a Futures Commission Merchant registered with the US CFTC. Westpac Capital Markets, LLC (“WCM”), a wholly-owned subsidiary of Westpac, is a broker-dealer registered under the U.S. Securities Exchange Act of 1934 (“the Exchange Act”) and member of the Financial Industry Regulatory Authority (“FINRA”). This communication is provided for distribution to U.S. institutional investors in reliance on the exemption from registration provided by Rule 15a-6 under the Exchange Act and is not subject to all of the independence and disclosure standards applicable to debt research reports prepared for retail investors in the United States. WCM is the U.S. distributor of this communication and accepts responsibility for the contents of this communication. All disclaimers set out with respect to Westpac apply equally to WCM. If you would like to speak to someone regarding any security mentioned herein, please contact WCM on +1 212 389 1269. All disclaimers set out with respect to Westpac apply equally to WCM.

Investing in any non-U.S. securities or related financial instruments mentioned in this communication may present certain risks. The securities of non-U.S. issuers may not be registered with, or be subject to the regulations of, the SEC in the United States. Information on such non-U.S. securities or related financial instruments may be limited. Non-U.S. companies may not be subject to audit and reporting standards and regulatory requirements comparable to those in effect in the United States. The value of any investment or income from any securities or related derivative instruments denominated in a currency other than U.S. dollars is subject to exchange rate fluctuations that may have a positive or adverse effect on the value of or income from such securities or related derivative instruments.

The author of this communication is employed by Westpac and is not registered or qualified as a research analyst, representative, or associated person under the rules of FINRA, any other U.S. self-regulatory organisation, or the laws, rules or regulations of any State. Unless otherwise specifically stated, the views expressed herein are solely those of the author and may differ from the information, views or analysis expressed by Westpac and/or its affiliates.

**For the purposes of Regulation AC only:** Each analyst whose name appears in this report certifies that (1) the views expressed in this report accurately reflect the personal views of the analyst about any and all of the subject companies and their securities and (2) no part of the compensation of the analyst was, is, or will be, directly or indirectly related to the specific views or recommendations in this report.