

Identification and address requirements – Personal account.

When you set up a new account with us (as either a new or existing customer), we first need to collect some information from you about your identity and address. We need to collect this information to help keep you secure, and to comply with the law. You can provide us with identification and proof of address in a number of different ways. Here are some of your options:

What ID can I use?

Either one of the following:

- NZ driver licence (must be current and able to be verified electronically by Westpac)
- NZ or overseas passport (must be a signed passport. Please also bring ImmigrationNZ letter, if you hold a visa to study/work/stay in NZ)
- NZ firearms licence
- NZ refugee travel document
- NZ emergency travel document

OR

- Bring in your birth certificate with your KiwiAccess card
- or SuperGold Card/Community Services card, **with** a letter issued by a NZ Government agency that contains your name and signature.

If you are opening an account for a child and cannot provide any of the above, we will accept alternative documents like a signed NZ court order or NZ Immigration Refugee travel document, together with a letter dated within the last 30 days from a parent or guardian confirming that the child resides with them.

What do I need for proof of address?

One of the following dated in the last 12 months:

- Utility bill
- Statement/correspondence from another financial institution
- Insurance policy document (not issued by Westpac Group)
- Unexpired rental or tenancy agreement
- Correspondence from a government agency containing a unique reference (such as IRD number, Client File Number or Tenancy Bond reference number)
- **Other** – if you are unable to provide any of the above, please contact us to discuss what other documents may be acceptable

Is there anything else I need to bring?

In some cases, we may need to ask you for more information before opening your account (such as details of your source of funds or wealth). If you are a foreign tax resident in any country(s) other than New Zealand, please bring your foreign tax identification number(s) as well. Please contact us on **0800 400 600** to check if there is anything additional you need to bring into your local branch.

