

Branch transaction changes

Some transactions received after cut off times will be processed from midnight on the next business day and appear on your account the morning after they have been processed. This means the transactions will take one day longer to be reflected in your account.

New transaction cut off times from Monday 13th April 2015.*

Taupo	16:15
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New transaction cut off times from Monday 4th May 2015.*

Broadway Ave	16:25
Dannevirke	16:15
Feilding	16:15
Levin	15:45
Marton	16:10
Pahiatua	16:10
Taihape	15:45
Terrace End	16:25
Wanganui	15:15

New transaction cut off times from Monday 25th May 2015.*

Alexandra	13:00
Balclutha	15:40
Dunedin North	15:40
Gardens	15:30
Gisborne	15:45
Gore	14:15
Green Island	16:20
Hastings	15:00
Havelock North	14:45
Invercargill	16:00

New transaction cut off times from Monday 25th May 2015.*

Invercargill South	16:00
Moray Place	16:00
Mosgiel	16:25
Napier	15:25



Oamaru	13:15
Queenstown	14:15
Ranfurly	12:00
Ruatoria	13:45
South Dunedin	16:10
Taradale	15:15
Te Anau	11:00
Terrace Junction	14:15
Waipukurau	13:30
Wanaka	12:30
Wairoa	11:45
Windsor	16:00
Winton	15:45

New transaction cut off times from Monday 10th August 2015.*

Carterton	14:45
Karori	16:15
Lower Hutt	16:15
Masterton	14:15
Newtown	15:15
Paraparaumu	16:15
Porirua	16:15
Upper Hutt	15:45
Waikanae	15:45
Wainuiomata	16:15

New transaction cut off times from Monday 24th August 2015.*

Amberley	16:15
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-  Westpac branch
 -  Transaction cut off time
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Any branches not listed have no change to their current cut off times and will continue to process transactions as normal.



Transactions impacted

- Cheque withdrawals
- Cheque deposits
- Cash withdrawals
- Multi deposits (cash & cheques)
- Drop box transactions
- Smart ATM Red Bag transactions

Rest assured all our other branch services will continue as usual and our friendly staff are always willing to help.

Alternative Channels

You can also use our 24/7 Smart ATM to deposit cash[^] and coins into any Westpac account, which will appear straight away. Cheques deposited via a Smart ATM will also appear straight away. However, in addition to the normal clearance processing time, they will now take an extra business day to clear if deposited after the transaction cut off time. Use our Westpac locator page at westpac.co.nz/find-a-branch-or-atm to search for a Smart ATM or branch near you.

Additionally you may wish to consider ACM cash pick up options.

Like to know more?

If you have any queries, feel free to contact your local branch or your Relationship Manager.

* Before these changes, all branch transaction cut off times were the branch closing time.

[^] Except Red Bag transactions. Red Bag transactions are subject to the new cut off time.

